

# Refund policy

## Returns

Items may be returned for store credit only within 30 days of purchase. To be eligible for a credit, your item must be unused and in the original packaging. Any item not in its original condition, is damaged or missing parts for reasons not due to our error will not be returnable. Gift Cards are also not returnable. To complete your return, we require a receipt or proof of purchase.

## Refunds Credits (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

## Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at [adiya.godstreasure@gmail.com](mailto:adiya.godstreasure@gmail.com).

#### Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

#### Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [adiya.godstreasure@gmail.com](mailto:adiya.godstreasure@gmail.com) and we will give you the address to return the product to.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.